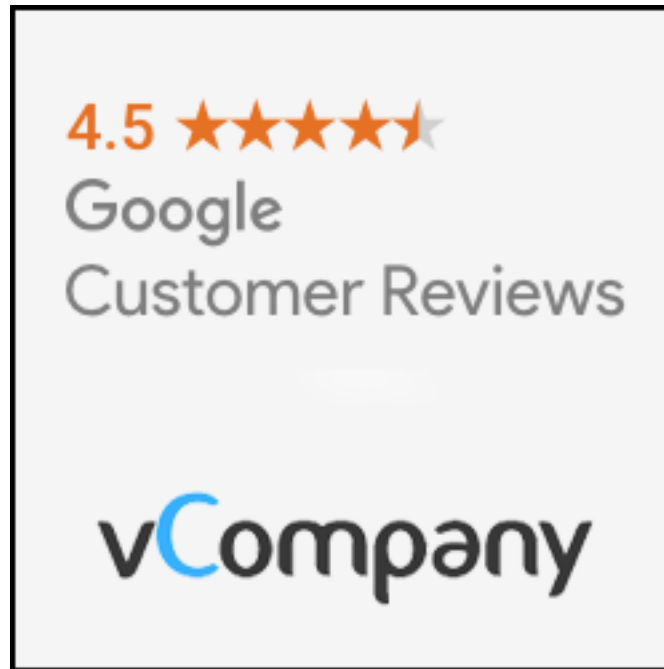


Google Customer Reviews User Guide

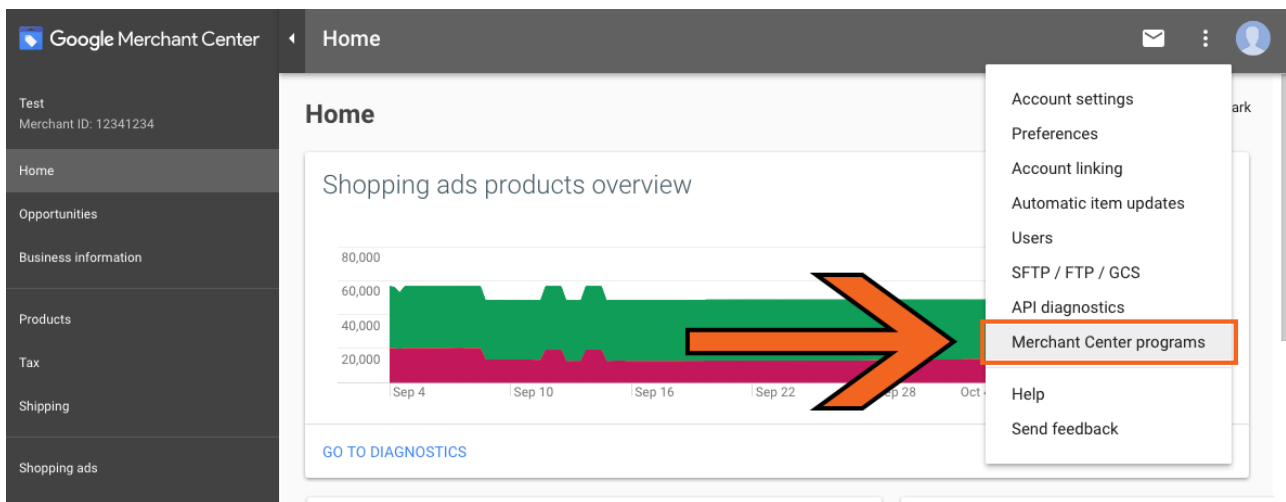


Official vCompany Extension page:
<https://vcompany.io/google-customer-reviews>

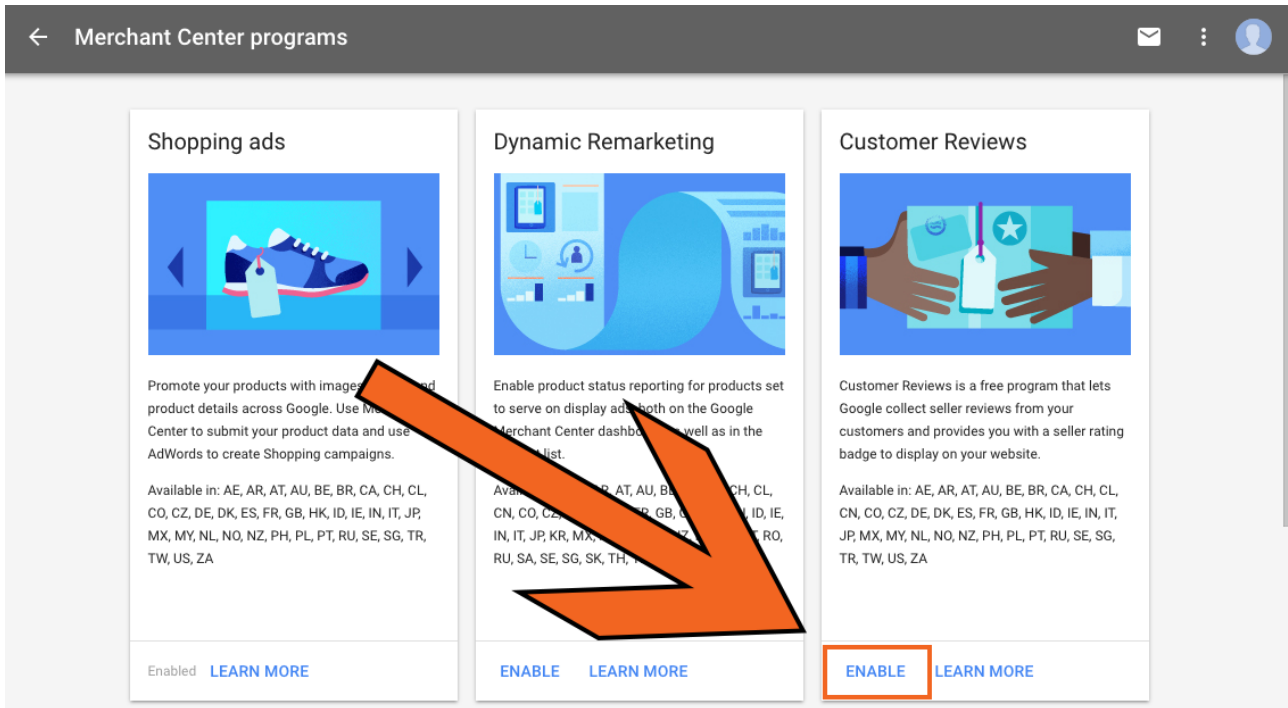
Enable Customer Reviews

Log into your Google Merchant Center.

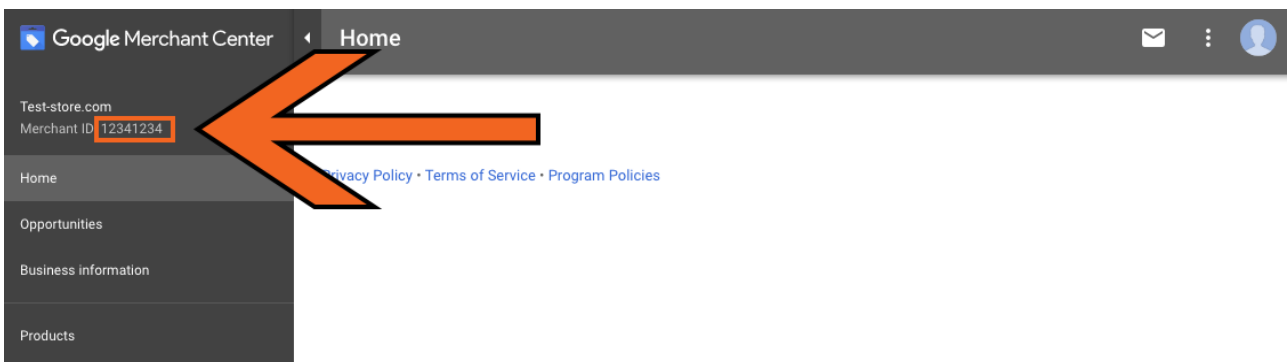
Click the 3 dots to access the menu and go into **Merchant Center programs**.



When you're on the Merchant Center programs page, you need to enable Customer Reviews.



Go back and save your Merchant Center ID. You'll need this when configuring the Extension in Magento.



Configuration in Magento

Go to **System > Configuration > vCompany Modules > Google Customer Reviews** to configure the module.

Google Customer Reviews Save Config

Settings

1	Activate Google Customer Reviews	Yes	[STORE VIEW]
2	Google Merchant ID	12341234	[STORE VIEW]
Estimated Delivery settings			
3	Don't show the popup if a product in the order is out of stock	No	[STORE VIEW]
4	Estimated Delivery in days when all products are in stock	4	[STORE VIEW]
5	Estimated Delivery in days when one products are out of stock	14	[STORE VIEW]

- 1) This option is for activating the extension. If set to **No** the extension is inactive.
- 2) Here you insert the ID of your Merchant Center account.
- 3) This is an option to hide the opt-in popup if some of the products on the order are not in stock.
- 4) Here you should insert the estimated number of days to deliver an order where all products are in stock. This will be sent to Google and they will send out the Google Customer Review survey to the customer sometime after the customer should have received your order.
- 5) If you choose to still show the opt-in popup to customers that has ordered products that are not in stock, you can set a different estimated delivery time.

THANK YOU!

If you have any questions or suggestions, feel free to send us an email:

hello@vcompany.io

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